



# Impact Report 2024

## A MESSAGE FROM OUR TEAM

*We build upon families' strengths, to empower parents and professionals to achieve the strongest possible outcomes for students with disabilities and to enhance the quality of life for children and young adults with disabilities.*

As we reflect on another impactful year at Family Matters Parent Training and Information Center, we celebrate the resilience and dedication of the families, educators, and advocates we serve. Through our workshops, individualized assistance, and collaborative initiatives, we have strengthened family engagement, expanded access to critical special education resources, and empowered families to navigate complex systems with confidence. This year, we have made significant strides in supporting underserved communities, advancing transition planning for youth with disabilities, and fostering meaningful partnerships with schools across Illinois. We remain committed to ensuring that every family has the knowledge and support they need to advocate for their child's educational success. Thank you for being part of our mission— together, we are creating a more inclusive and equitable future for all students.

*Megan Mutti*

## IMPACT SNAPSHOT

2301

Individuals Trained

111

Education Events Facilitated

2139

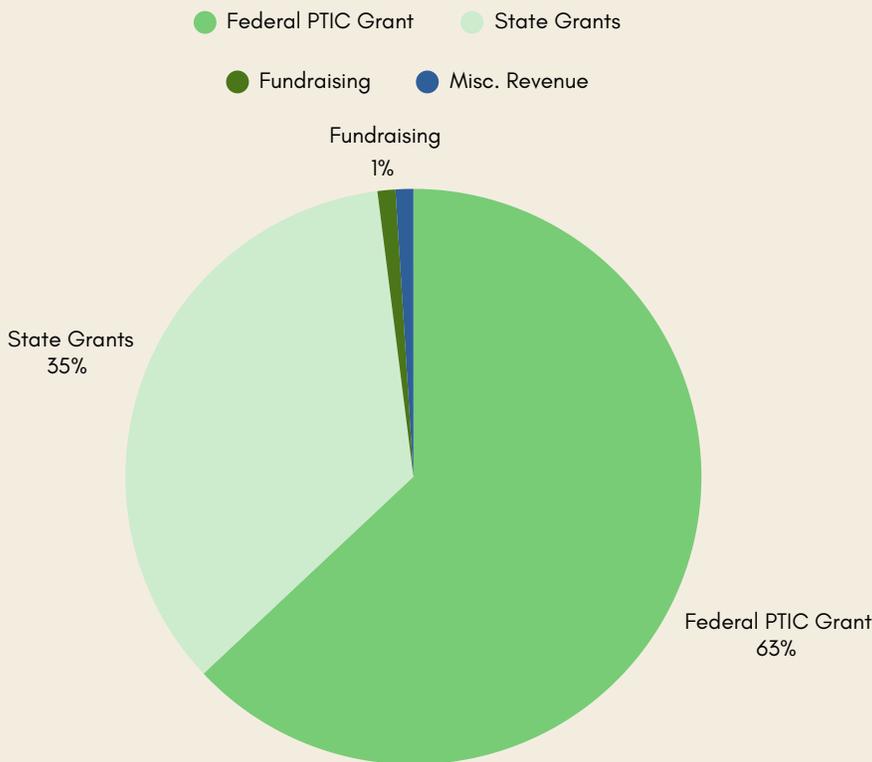
Individuals Served in 1:1 Support



# Family Matters PTIC Core Services

- Educational Coaching Helpline/Individual Assistance
- Educational Document Reviews & Meeting Preparation
- Webinars & In-person Trainings
- COMPASS: Coaching Others and Mentoring Parents about School Services
- Educational Surrogate Parent Training Program in partnership with the Illinois State Board of Education
- Social Skills to Success In-school Advocacy Training

## Revenue Sources



[Link to 2024 990 Form](#)  
[Click here](#)

## Assets

### Current Assets:

- **Cash and cash equivalents**  
**\$ 202,921**
- **Total Current Assets**  
**\$ 202,921**

### Non-Current Assets:

- **Property and equipment,**  
**net \$ 1,170**

**Total Assets \$ 204,091**

### Net Assets

- **Without donor restrictions**  
**\$ 188,352**
- **With donor restrictions**  
**\$ 15,739**

**Total Net Assets \$ 204,091**

*"I am grateful Family Matters PTIC can help with the special education process. After talking to you I don't feel like I am out here alone, it is nice to connect with another parent. Thank you for all your support and wisdom." - Parent*

We couldn't have done it  
without your generous *support.*

## Family Matters PTIC Team

- Megan Mutti, MA,  
Executive Director
- Rachel Watkins, Data &  
Fiscal Manager
- Karrie Potter, Educational  
Support Coach
- Abbi Mars, Educational  
Support Coach
- Liz Apple, Administrative  
Assistant

## Family Matters PTIC Board of Directors

- Kellie Call, President, Ogle County
- Rob McClain, Richland County
- Brock Bush, Champaign County
- Hetal Shah, Peoria County
- Heather Besch, Champaign County
- Kelly Calloway, St. Clair County
- Christy Graklanoff, Madison County
- Ann Oswald, Crawford County
- Melanie Stith, St. Clair County
- Parker Wrobbel, Madison County
- Alysia Short, Woodford County

**The FMPTIC Board of Directors is governed by a parent-majority board that also includes self-advocates and professionals.**



# Family Matters PTIC Team



**Left to right: Liz Apple, Administrative Assistant, Rachel Watkins, Data and Fiscal Manager, Abbi Mars, Educational Support Coach, Megan Mutti, Executive Director, Karrie Potter, Educational Support Coach**

*"I left the phone call with the Educational Support Coach feeling so empowered and confident in what I need to do moving forward to get my son the support he needs in school to be successful. I cried after the phone call because I finally felt like someone actually HEARD me and was able to really give me the tools I need to advocate for my son."*

*- Parent*

We are tremendously thankful to our funders:

- United States Department of Education/OSEP
- Illinois State Board of Education (Educational Surrogate Parent Program)
- Illinois Elevating Special Educators
- Project Launch - PACER
- WI-FACETS



# Disability Categories - Individuals Served

- Autism, 451
- Deaf/Blindness, 2
- Deafness, 42
- Developmental Delay, 170
- Emotional Disturbance, 17
- Hearing Impairment, 45
- Intellectual Disability, 87
- Multiple Disabilities, 23
- Orthopedic Impairment, 9
- Other Health Impairment, 229
- Specific Learning Disability, 63
- Speech & Language Impairment, 50
- Traumatic Brain Injury, 0
- Visual Impairment Including Blindness, 13
- Children who may be inappropriately identified, 1
- Disability suspected but not yet identified, 189
- Disability not disclosed, **221**



## ***2024 Outreach Snapshot***

Early Childhood Support: 177

Direct Secondary Transition Support: 546

Educational Events Facilitated: 111

Website Reach: 33,374

Newsletters Shared: 22,230

Social Media Connections: 64,093

Resource Fairs: 22



## FMPTIC Guiding Principles:

- Parents have comprehensive knowledge of their children.
- Parents who know their children's rights can be better advocates.
- The home, school and community are all vital components when developing an educational program.
- All children are capable of learning and good behavior with appropriate support.
- Students are entitled to appropriate technology and access to **all** buildings & programs.
- All school districts and parents are capable of cooperative relationships.

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1-866-436-7842

Family Matters PTIC is not a legal services agency and cannot provide legal advice or legal representation.

Information received from Family Matters PTIC is not intended as legal advice and should not be used as a substitution for legal advice

# DONATE

Please consider donating at the link below. Your donations go directly to supporting & educating parents, families, self-advocates and professionals on special education, IDEA, rights and responsibilities in the school system, strategies for problem solving and collaboration, and conflict resolution.

***Together we can make a difference for students with disabilities across the state.***



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However,

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Project Officer, Dr. Anna Macedonia.

